#### Attachment 1

## Opioid Treatment Program Quality Improvement Workgroup Charter Document April 26, 2016

Name of the Working Group: Opioid Treatment Program (OTP) Quality Improvement Workgroup

### **Background Information/Context for Group Formation:**

In early 2014, the Department was contacted regarding concerns about the location of opioid treatment programs in the central Baltimore City area. From this early engagement, the Department began meeting with community members and members of the General Assembly to further discuss their concerns about opioid treatment programs. Following this, the Department presented at a legislative briefing on February 2, 2016 before the Health and Government Operations Committee. The briefing included the Department's initial recommendations of strategies to address the application process and improve the quality of care of opioid treatment programs (OTPs).

At the request of Delegate Hammen during the legislative briefing, the Department of Health and Mental Hygiene created an *Opioid Treatment Program Work Plan*, which outlined the Department's plan and timeline for implementing each strategy. While the Department has been primarily strategizing with interested parties in Baltimore City, the work plan is envisioned to have a statewide impact in several strategic areas.

There are two primary areas within this work plan that are identified as priorities and need the expert guidance and input of the Opioid Treatment Program (OTP) Quality Improvement Workgroup: managing a large volume of patients and improving quality of care. The remainder of the work plan activities will be reviewed by the workgroup but, in the interest of time, the workgroup will focus on the two priority areas.

#### **Purpose of the Working Group:**

The Opioid Treatment Program (OTP) Quality Improvement Workgroup was created to assist BHA with implementing the *Opioid Treatment Program Work Plan*. There is a focus on two priority areas: managing patient volume and developing quality of care standards intended to improve care provided by OTPs. Other areas to be addressed are: role of the Local Addictions Authority (LAA) with program locations and audits, and improving counselor competence.

#### **Specific tasks for the Working Group:**

- 1. Creation of criteria for new programs related to service capacity.
- 2. Creation of criteria for existing programs related to service capacity considerations and volume.
- 3. Creation of quality of care standards and/or regulations for OTPs.
- 4. Review and provide feedback on additional *Opioid Treatment Work Plan* activities (role of LAA in program locations and audits, and improving counselor competence).

#### **Intended Outcomes:**

Development of a set of criteria, regulations, and/or standards that will assist the jurisdiction and OTPs with addressing issues related to patient volume; improving the quality of care provided by OTPs; re-defining the role of the Local Addictions Authority in aligning new service providers with geographic areas of need and with OTP oversite; and with determining ways to improve counselor competence.

### Benefits of this Process to Key Stakeholders/Stakeholder Groups:

Enhanced service delivery will be beneficial to service recipients and result in improved relationships with the surrounding community via addressing expressed concerns.

**OTP Quality Improvement Workgroup Process Plan/Phases of Work:** 

Work Timeline	Task/Activity		
Kickoff Meeting-	Introduce members;		
April 26 <sup>th</sup> , 2016	Review Charter Document for OTP Quality Improvement Workgroup;		
	Review tasks, timeline and meeting schedule		
	Determine mechanisms for group communication between meetings		
	Assign tasks for next meetings		
May-July, 2016	Determine set of criteria for new and existing programs related to managing a high		
	volume of patients		
	<ul> <li>Review and discuss promising/other states practice information</li> </ul>		
	Discuss parameters related to establishing criteria		
	<ul> <li>Review and finalize draft suggestions for criteria for existing programs</li> </ul>		
	<ul> <li>Review and finalize draft suggestions for criteria for new programs</li> </ul>		
August, 2016	Review progress on Opioid Treatment Work Plan (OTPWP)		
September-	Develop recommendations for quality of care standards and/or regulations		
December, 2016	<ul> <li>Create list of areas for quality of care improvements</li> </ul>		
	<ul> <li>Draft and finalize standards and/or regulations within each agreed upon area</li> </ul>		

## **Legislative Reports Due:**

First Interim Report – July 1, 2016 Second Interim Report – October 1, 2016 Final Report – January 1, 2017

#### To Whom is the Working Group Accountable for its Results:

Deputy Secretary, Department of Health and Mental Hygiene

### Scope and Constraints of the Workgroup's Authority:

- Scope of BHA Authority and Behavioral Health Regulations
- Code of Federal Regulations; Confidentiality & OTPs (CFR 42 Part 2), (CFR 42 Part 8)
- DEA Regulations
- Requirement for ADA compliance
- Law enforcement issues
- Zoning laws

# **Workgroup Member Roles and Responsibilities:**

- Attend meetings (Substitutes can be asked to attend in instances when the invited member has a scheduling conflict.)
- Read preparation materials in advance of the planning meetings and complete assignments as requested.
- Provide subject matter expertise to inform DHMH decision making process. Final decisions are determined by the Department.

Stakeholder Workgroup Membership

Kathleen Rebbert-Franklin, Chair         Behavioral Health Administration (BHA)           Laura Burns-Heffner, Staff         BHA           Gayle Jordon-Randolph         Department of Health and Mental Hygiene (DHMH)           Christina Trenton         BHA           Barry Page         BHA           Frank Dyson         BHA           Margie Donohue         BHA           Rachael Faulkner         BHA           Rebecca Frechard         MA           Dr. Joseph Adams         Hamden Health Services, MATOD           Minu Aghevli         VA Maryland Health Care System, MATOD           Ray Aramelli         Serenity, MATOD           Howard Ashkin         MedMark, MATOD           Wendy Atkins         Advocate           Dr. Robert Brooner         JH Bayview, MATOD           Marian Currens         CAM, MATOD           Sarah Drennan         Frederick county BBH           Jessica Formicola         Sinai Hospital, MATOD           Dr. Jim Gandotra         Johns Hopkins/Bayview           Christi Halpin         MD Coalition           Darrell Hodge         Advocate           Dr. Babak Imanoel         AA Co. Addictions, Behavioral Health and Northern Parkway Treatment, MATOD           Sister Yeshyah B. Israel         Pimlico Merchants Association,	Stakeholder Workgroup Membership	)
Gayle Jordon-Randolph         Department of Health and Mental Hygiene (DHMH)           Christina Trenton         BHA           Barry Page         BHA           Frank Dyson         BHA           Margie Donohue         BHA           Rachael Faulkner         BHA           Rebecca Frechard         MA           Dr. Joseph Adams         Hamden Health Services, MATOD           Minu Aghevli         VA Maryland Health Care System, MATOD           Ray Aramelli         Serenity, MATOD           Howard Ashkin         MedMark, MATOD           Wendy Atkins         Advocate           Dr. Robert Brooner         JH Bayview, MATOD           Marian Currens         CAM, MATOD           Sarah Drennan         Frederick county BBH           Jessica Formicola         Sinai Hospital, MATOD           Dr. Jim Gandotra         Johns Hopkins/Bayview           Christi Halpin         MD Coalition           Darrell Hodge         Advocate           Dr. Babak Imanoel         AA Co. Addictions, Behavioral Health and Northern Parkway Treatment, MATOD           Sister Yeshyah B. Israel         Pimilico Merchants Association, Inc.           Nicole Jones         Advocate           Dana Madden         JH Bayview, MATOD           Nicole Mc	Kathleen Rebbert-Franklin, Chair	Behavioral Health Administration (BHA)
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	Dr. Ken Stoller	JH Broadway Center, MATOD
Nancy Turner Serenity, MATOD	Dr. Mishka Terplan	BHSB, MATOD
	Nancy Turner	Serenity, MATOD

Mary Viggiani	Baltimore Co. BBH (LAA)
Barbara Wahl	Concerted Care Group, MATOD
Vickie Walters	IBR Reach, MATOD
Chuck Watson	BD Health Services, MATOD
Adam Winepol	Advocate
David Zhitnitsky	Advocate